



PLEASE CALL 01543 411918
TO BOOK OR MAKE AN ENQUIRY

FIND US AT UNIT 13, THE SHIRES INDUSTRIAL
ESTATE, ESSINGTON CLOSE, LICHFIELD, STAFFS.
WS14 9AZ
(Off the Birmingham Road - opposite
The Duke of Wellington pub)

Frequently Asked Questions

HOW OLD DO I NEED TO BE TO HIRE A VEHICLE?

25 Years old.

We however hire to people from 21 Years Old but please ring for quotation as extra terms and conditions apply.

HOW DO I BOOK A VEHICLE TO HIRE?

1. Simply call us on 01543 411918 and a member of the team will help you through the booking process.
2. Click on the contact us page of our website and complete the enquiry form
3. Call in and see us at Unit 13, The Shires Industrial Estate, Lichfield, Staffs. WS14 9AZ.

WHAT DOCUMENTATION WILL I NEED?

Driving licence (plastic card or old green licence)

A passport or Birth Certificate

Two Utility Bills no more than 3 months old

CHECK YOUR LICENCE: Visit <https://www.gov.uk/view-driving-licence> to obtain a unique code and we can use it to check your driving licence records

CAN MORE THAN ONE PERSON DRIVE THE VEHICLE?

Yes, an additional driver can drive the vehicle for an additional cost of £20. The additional driver will need to produce their driving licence (plastic card or old green licence)

HOW DO I PAY??

We accept debit/credit cards only

IS A DEPOSIT REQUIRED?

Yes a debit/credit card deposit is required

£250 for cars and vans

£500 for minibuses

IS THERE RESTRICTED MILEAGE?

No its unlimited mileage

WHAT HAPPENS REGARDING INSURANCE?

Fully comp insurance is provided within the cost of the hire. Our insurance does not cover the goods in transit. However, if you wish to use your own insurance then a valid certificate of insurance must be provided.

WHAT HAPPENS IF THE HIRE VEHICLE BREAKS-DOWN DURING DURATION OF THE HIRE?

Uk AA breakdown recovery is provided within the cost of the hire.

CAN I TAKE THE VEHICLE ABROAD INTO EUROPE?

Yes our vehicles can be taken in all listed eu countries. Uk AA breakdown is provided within cost of hire.

However you will need to arrange your own overseas breakdown if you are taking one of our vehicles outside of the uk and a copy provided to us for verification.

WHAT HAPPENS IF I HAVE AN ACCIDENT OR IF THE VEHICLE GETS DAMAGED?

In the unfortunate event of an accident or if the vehicle is damaged, you must contact A1 Vehicle Rentals immediately not when you return the vehicle. You will be liable for the first £500 of the claim.

WILL THE VEHICLE HAVE A FULL TANK OF FUEL?

Yes, it is our policy for our vehicles to be full of fuel. All vehicles go out with a full tank of fuel. All vehicles must be returned with a full tank of fuel.

OTHER QUESTIONS?

If you have any other questions about hiring a vehicle from A1 Vehicle Rentals, please do not hesitate to contact us on 01543 411 918. A member of our dedicated team of vehicle hire specialists will be waiting to take your call and help you with any queries.